



## CFSA Fact Sheet



## Executive Staff

### Director

**Roque R. Gerald, Psy.D.** has devoted more than three decades to improving the well being of children, youth, families, and individuals. He is a widely recognized expert in strengths-based approaches to serving families. Gerald joined CFSA in 2001, as deputy director of the Office of Clinical Practice where he established an innovative in-house resource that coordinates health, mental/behavioral health, educational, and other support services to improve child, youth, and family well being. Gerald spearheaded development of a unique model of Family Team Meetings that CFSA and other agencies now use as a standard practice. He became interim director of CFSA in July 2008, and permanent director in June 2009. He earned his doctorate in clinical psychology from the Virginia Consortium for Professional Psychology in Norfolk. He serves on the board of directors of the American Humane Association and is a member of the Health Care Advisory Workgroup of the Annie E. Casey Foundation. He consults on clinical practice in child welfare locally, nationally, and internationally.



## Program Operations



### Deputy Director, Agency Programs

**Debra Porchia-Usher** directs CFSA frontline functions dedicated to child, youth, and family safety and permanence. These include the 24-hour hotline for reporting child abuse/neglect, investigation of alleged abuse/neglect throughout the District, CFSA management of cases for children and youth at home and in foster care, and life skills development for older youth in care. She started her 20-year career in human services as a Child Protective Services investigator in Michigan and has since served as a supervisor, manager, and executive leader in the public child welfare and private non-profit arenas. As a deputy director in the early days of CFSA, she was instrumental in starting the process of moving young children from group homes to family foster care. Before rejoining CFSA in 2009, Porchia-Usher was vice president of the United Way for Southeastern Michigan, overseeing 72 non-profit organizations and managing a \$13 million budget. She is a 2010 candidate for a doctorate in leadership and organizational development from the University of Phoenix.



### Deputy Director, Community Services

**Winifred Wilson** oversees licensing, monitoring, and development of private agencies providing case management, foster and group homes, and independent living programs under contracts with CFSA and coordinates CFSA's ongoing partnership with the Healthy Families/Thriving Communities Collaboratives. In addition, she directs CFSA's placement and foster/adoptive parent recruitment, training, licensing, and support functions. She joined CFSA in 2008. Wilson has more than 25 years of experience in management and administration of a wide range of services for children, families, and adults. She has conducted studies and evaluations of human service systems nationally and internationally, assisting in fiscal, program, and political problem-solving. Formerly, she was deputy secretary for Programs for the Maryland Department of Human Resources. A certified social worker since 1988, she has a B.S. degree from Michigan State University and completed requirements for a masters degree from Columbia University.

### **Deputy Director, Clinical Practice**

**Cheryl Williams, M.D.** leads a multidisciplinary team of professionals in coordinating comprehensive physical, mental, and behavioral health services for children and youth and providing in-house expertise in domestic violence, substance abuse, education, and family-involved conferencing. She has over 25 years of experience as a medical doctor and consultant in pediatrics in both the private and public sectors. In joining CFSA in 2003, she became the agency's first on-staff pediatrician. Williams has a doctorate in medicine from Case Western Reserve University and serves on the boards of several organizations and committees, including the Board of Medicine in the District.



### **Deputy Director, Planning, Policy & Program Support**

**Andrea Guy** directs a staff that develops agency policies, supports management in strategic decisionmaking, tracks CFSA performance, and performs state-level child welfare functions for the District. Before joining District child welfare in 2000, she managed welfare reform initiatives for the Florida Department of Health and Rehabilitative Services, where she was responsible for over 2,500 employees and a budget in excess of \$180 million. A long-time child welfare expert and community organizer with experience spanning three decades, she holds an MSW degree.

## **Administration**



### **Chief of Staff**

**Loren Ganoë** is primary advisor to the Director on interagency affairs and other strategic matters affecting agency operations. She oversees administrative functions including Contracting & Procurement, Human Resources, Information Systems, and external affairs. She also has program oversight of the Partnership for Kids in Care (donations) and Grandparent Subsidy programs. Before joining CFSA as director, External and Interagency Affairs in 2006, Ganoë spent 18 months working in various District Government agencies under the Capital City Fellows program. She assisted in managing research at the District Department of Transportation; led a District Council-stimulated identification of local programs to prevent child abuse/neglect; and served as a program analyst on the Health and Human Services Team under the City Administrator. She has also been a researcher and analyst in non-profit, university, and business settings. She has a Master of Public Administration degree from Baruch College.



### **Director, LaShawn Accountability**

**Roseana Bess** joined CFSA in 2006 as a project manager in Organizational Development & Practice Improvement. In that role, she was instrumental in partnering with the Healthy Families/Thriving Communities Collaboratives to develop a practice model for serving children and families at home. As director of *LaShawn Accountability*, she tracks CFSA fulfillment of court-ordered performance goals and serves as agency liaison with the court-appointed monitor. Previously, Bess spent seven years conducting research on child welfare topics at the Urban Institute. She holds a Master of Public Policy degree from The American University.



### **General Counsel**

**Jim Toscano** is CFSA's chief legal adviser. He served for nearly 25 years as an officer in the U.S. Navy. After retiring, he joined the Family Services Division of the Office of the Attorney General for the District of Columbia in 2001. He was a juvenile prosecutor before coming to CFSA in 2004, as an assistant attorney general. In that role, he represented the agency in child/abuse neglect proceedings. He became assistant general counsel in 2006, and general counsel in 2007. Toscano earned his JD degree from Catholic University's Columbus School of Law.



### **Fiscal Officer**

**Justin Kopca** is CFSA's senior financial advisor in charge of agency accounting, budget, and federal reimbursement functions since 2006. He has 17 years of experience in progressively senior positions for federal, state, and local governments, including serving as senior budget analyst in the White House Office of Management and Budget. He has a Master of Public Policy degree from the University of Wisconsin.

### **Director, Human Resources**

**Ray Davidson** leads CFSA's human resources and facilities functions. Before joining CFSA in 2008, he was area senior director, Human Resources for Comcast Corporation with responsibility for ensuring qualified staffing of over 1,500 call center, technical, sales, and other operations positions supporting 450,000 subscribers. He also implemented numerous initiatives resulting in significant improvement in employee relations, workforce engagement, workforce/leadership development, and talent management. He holds a Master of Business Administration degree from George Washington University.



### **Chief Contracting Officer**

**Tara Sigamoni** joined CFSA in 2009 to direct the Contracting & Procurement Administration. She has extensive expertise based on more than two decades of progressive experience in the public sector. In over 25 years, bidders have challenged contracts she awarded only three times. Before joining CFSA, Sigamoni was deputy administrator of the Contracting Officer, at the DC Department of Public Works where she managed 20 contract specialists and \$100 million in contract awards annually. She holds a B.S. degree in business law from the University of Maryland and numerous certifications in purchasing, procurement, and contract management.



### **Director, Communication**

**Mindy Good** has directed CFSA internal and external communication programs since 2002. During three decades as a professional communicator, she has focused on strategic planning, communication management, marketing support, and public and media relations for consulting firms and public agencies. For seven years, she directed an award-winning public relations function and team for the Hamilton County Department of Human Services, Cincinnati, OH. She has also served as a communication consultant to child welfare agencies for the Annie E. Casey Foundation. She has a B.A. degree in literature from The American University.

